ARTIFICIAL INTELLIGENCE

CWC District II July 20, 2024



When did AI start?

1955



Waves of Al





Experts in rules (ex. Tax Preparation Software)



2. Statistical Learning

Machine Learning (ex. Facial Recognition)





3. Contextual Reasoning

Reason in Context (ex. Apple's Siri)

Aspects of Al





- **Ethics** igodol
- Lack of Gender Diversity in Technology/Bias ullet
- Systems and Infrastructure
- Privacy Issues (HIPPAetc)
- Creator Content (Arts)

Challenges



Federal Guidance

Executive Order: Safe, Secure, and Trustworthy Development and Use of Artificial Intelligence

8 Principles

- Artificial Intelligence must be safe and secure
- Promoting responsible innovation, competition, and collaboration will allow the United States to lead in AI and unlock the technology's potential to solve some of society's most difficult challenges
- The responsible development and use of AI require a commitment to supporting American workers.
- Artificial Intelligence policies must be consistent with my Administration's dedication to advancing equity and civil rights.
- The interests of Americans who increasingly use, interact with, or purchase AI and Advenabled products in their daily lives must • be protected.
- Americans' privacy and civil liberties must be protected as AI continues advancing.
- It is important to manage the risks from the Federal Government's own use of AI and increase its internal capacity to regulat govern, and support responsible use of AI to deliver better results for Americans.
- The Federal Government should lead the way to global societal, economic, and technological progress, as the United States has in previous eras of disruptive innovation and change.

State of CA Guidance On Generative AI

Executive Order N-12-23 (State of California)

The order focuses on the use of generative artificial intelligence by the State, as well as preparation of certain reports assessing the equitable use of GenAl in the public sector. The order calls for a multiyear effort starting in 2023-2025

<u>SB 1047</u>Aims to ensure the safe development of large-scale artificial intelligence systems by establishing clear, predictable, common-sense safety standards for developers of the largest and most powerful AI systems.

<u>SB 896</u> The Generative Artificial Intelligence Accountability Act, aims to guide the decisionmaking of state agencies, departments and subdivisions in the review, adoption, management, governance and regulations of automated decision-making technologies.

Al in Local Government Con't

General City Applications:

- Optimization of Social media content posting
- Utility analytics (Leak detection capabilities)
- Completeness review for permits
- Generating Job descriptions

Al in Local Government

Police Applications:

- Using image recognition technology to automatically recognize license plates, car makes and models
- Predictive analytics can be used to help determine where crime is likely to take place
- Social media monitoring to monitor flash points in communities
- DNA analysis to establish whether particular people were in contact with specific pieces of evidence or at a particular place.
- Chat bots to engage with community members for non 911 emergencies

Al in Education

- Speech-to-text and text-to-speech technologies aiding students with hearing or speech impairments
- Graphic design assistant
- Image generation
- AI Tutoring can develop individualized programs
- Grading papers
- Scheduling time
- Detecting plagiarism in assignments.







Al Use Cases: Dept of Labor

ID	AI Use Case Name	Summary of Use Case	Stage of Development	Al Technique
5	Claims Document Processing	To identify if physicians note contains causal language by training custom natural language processing models.	Implementation	Natural language processing for (a) document classification and (b) sentence-level causal passage detection
6	Website Chatbot Assistant	The chatbot helps the end user with basic information about the program, information on who to contact, or seeking petition case status.	Implementation	Cloud based commercial-off-the-shelf pre-trained chatbot
10	Official Document Validation	AI detection of mismatched addresses and garbled text in official letters sent to benefits recipients.	Implementation	Computer Vision
13	Automatic Document Processing	Automatic processing of continuation of benefits form to extract pre-defined selection boxes.	Implementation	Cloud based commercial-off-the-shelf pre-trained NLP models

Department of Labor Wage and Hour Division issued a field Field Assistance Bulletinin April 2024 AI and other automated systems can provide ways to streamline tasks for employers, improve workplace efficiency and safety, and enhance workforce accountability. However, withat responsible human oversight, the use of such technologies may pose potential compliance challenges concerning federal labor standards."

Al in Transportation

Applications of AI in Transportation

- Advanced Driver Assistance Systems and Automated Driving Systems (Semi) **Fully Autonomous Vehicles**)
- Accessible Transportation (tailoring trips)
- Traveler Decision Support Tools (Flight trackers, BART real time tracking, etc.)
- Transit Operations and Fleet Management
- Remote Sensing (using cameras and other sensor for dynamic traffic management and curb management)

Department of Transportation just issued RFI looking at potential areas for funded AI research and development that will span all modes of transportation and mobility

TESTING PATHTO FIRST FLIGHT





Al in Medical Field

Applications of AI in Medicine

- Diagnostics assistance (Xrays, MRI scans, dermatology diagnoses, etc.)
- Drug Discovery (looking a biological and chemical data)
- Virtual Health Assistants (chat bots, appointment scheduling, reminders)
- Personalized Medicine (customized treatment plans)
- Robot-assisted surgery
- Natural Language processing for health care records (billing, coding and data) management)
- Genomics (help with sequencing and identifying patterns and mutations)
- Mental Health Support (Chat bots)

Piloting Generative Al

45%



Source: Gartner Poll, August 2023

Companies in Production Mode of Generative AI

10%

